Unlock Performance with an Automated, Standardized EDI Onboarding Process

Rivet minimizes or eliminates the complexity, time, and expense of the vendor EDI onboarding process. Managing people, projects and assets has never been easier — or faster.

Electronic data interchange (EDI) has revolutionized how supply chain partners communicate by automating the exchange of essential order documents, but it is far from a seamless process. And establishing EDI connections between businesses can be particularly challenging.

The Traverse Systems Rivet EDI Onboarding blueprint streamlines this process by standardizing the configuration, testing, validation, and approval procedures required to connect to a partner via EDI. Spend less time managing the process and more time getting results.

If a task or process doesn't require human judgment, why is a human doing it?

What makes EDI onboarding so difficult?

EDI established a standard electronic format for trading partners' business documents. It has substantially accelerated the speed of doing business, reduced the cost of partner communication, and slashed content and transaction errors.

Unfortunately, setting up an EDI-based trading partnership is not standardized, making EDI onboarding a time-consuming and expensive chore for most organizations. Since it's not unusual for an enterprise to bring on 100–500 new vendors each year, that costly and time-consuming chore represents a significant business impediment.

EDI onboarding often involves multiple parties, including retailers, manufacturers, wholesale distributors, vendors, EDI software providers, and others. It's common for all these players to use discrepant terminology. Different business practices and requirements typically frustrate EDI mapping efforts when two businesses come together. Partners may have different or even conflicting security or privacy constraints. Onboarding success can be tricky to measure.

Many of the benefits of EDI are delayed or lost if you struggle to accommodate your potential trading partner's quirks and requirements right from the beginning. An inefficient onboarding process takes precious time away from more high-value activities and increases time and labor costs.

These costs can be disastrous for retailers that frequently bring on new partners. If you botch the onboarding process with a partner, the downstream consequences are errors, delays, costly manual interventions, lost revenue, incomplete or inaccurate supply chain visibility, and damaged partner relationships.

Let Rivet accelerate your EDI onboarding process

Rivet is a business process automation solution that combines technology and professional services to automate previously manual and ad hoc business processes. It is a single platform that replaces email, spreadsheets, task management software, and the other technologies and manual processes you use today to bring on trading partners. The Rivet EDI Onboarding blueprint gives you a made-to-measure automated solution to your EDI partner challenges, freeing your team to focus on more high-value activities.

The Rivet Vendor Onboarding Blueprint

Running on top of Rivet, the EDI Onboarding blueprint combines software and professional services to automate your preferred process for bringing on new trading partners.

- The blueprint automatically collects the partner data required for mapping, removing the need for time-consuming manual effort.

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- Its workflows drive your onboarding plan from partner data gathering through provisioning and testing, including deadline tracking and follow-up.

- It automatically alerts appropriate personnel of erroneous, incomplete, or late tasks and features customizable dashboards that give you visibility into the status of processes, risk exposure, and the need for action.

- It presents you and your vendors with industry-specific tasks, data, supporting documentation, follow-up actions, and alerts.

- It increases process efficiency, creating more time to focus on higher-value activities.

The result is a machine-driven experience supporting the online completion, tracking, and verification of all onboarding documents, signatures, and approvals. And its dashboards offer real-time status of onboarding processes.

Vendor Onboarding Blueprint ROI

Managing EDI onboarding with Rivet leads to significant labor savings through automation — typically two or more FTEs. It also dramatically reduces costly and time-consuming data errors. Eliminating mistakes and delays in the onboarding process results in shorter time-to-revenue. Smooth EDI onboarding builds strong partner relationships and helps to define your brand.

Rivet also delivers a higher order of business benefits. Onboard new trading partners too quickly, and you will make costly mistakes. Make your onboarding process overly meticulous, and you risk selling less and losing market opportunities. By establishing an *optimized* and *standardized* onboarding process, Rivet eliminates this tradeoff.

Automate your Supplier Onboarding today.

Contact Barry Garvin for more information at
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ABOUT TRAVERSE SYSTEMS

Traverse Systems is an interdisciplinary team of supply chain professionals. Traverse Systems was founded by former retail practitioners who understand the unique challenges of the supply chain industry. Since 2000, we have served some of the world's most respected brands including CVS, Burlington Stores, Michaels, Tractor Supply, Kohl's, and more. Our solutions aggregate data from disparate systems and provide a holistic understanding of your operations so that nothing is left to chance.

By helping customers optimize their business partner relationships and drive a unified view of their supply chain, the Traverse suite of solutions offer a higher level of supply chain performance. Our suite of solutions includes the Traverse Platform (track, measure, and report vendor performance), Rivet (Business process management solution), and Vision (Supply Chain Visibility).

To learn more, please visit: *www.traversesystems.com*.